

## WE'RE THE EXPERTS AND WE WORK FOR YOU.

Insurance can be confusing. At **Doreen Insurance Solutions** we make general insurance clear and easy to understand. We offer custom designed insurance packages to suit you and your business. Our ultimate focus is to deliver superior quality client service whilst fostering strong, long-term relationships. We want to get to know you and your business. We want to help you protect your business. We want to grow and prosper with you.

*"Of all the things we've learned over the years working with local businesses, it's that one size rarely fits all - especially when it comes to your insurance needs. Quite frankly, anyone who suggests otherwise probably doesn't deserve your business."*

**LEIGH MOULDEN**

*PRINCIPAL*

*DOREEN INSURANCE SOLUTIONS.*

### **Local understanding. National strength.**

**Doreen Insurance Solutions** is proud to be an Authorised Representative of Insurance Advisernet, a network of more than 180 independent insurance advisers across Australia and New Zealand. Insurance Advisernet is a principal member of the National Insurance Brokers Association and the largest member of the publicly-listed AUB Group -one of the leading general insurance broking groups in Australasia with over 450,000 clients. This relationship gives **Doreen Insurance Solutions** access to unrivalled financial strength, business efficiencies and buying power that spans every major insurer in Australia and New Zealand, even access to major overseas insurers when required.

To find out more about the many benefits simply visit [insuranceadviser.net](http://insuranceadviser.net)

## Our Commitment To You

As your appointed General Insurance Advisers, we commit to:

- ✓ Conduct an analysis of your risk/needs and advise our recommendations on the correct covers required to protect your assets and liabilities
- ✓ Recommend the appropriate Insurer to match the risk
- ✓ Only recommend financially secure and stable Insurers
- ✓ Provide alternatives on your risk retention through various excess options
- ✓ Provide alternatives to pay premiums in monthly instalments
- ✓ Prompt and timely servicing of your account to ensure you are adequately informed of issues that may affect your business

In the event of a claim we will:

- ✓ Provide you with the Insurer's Claim Form
- ✓ Arrange for the Loss Assessor to be appointed if applicable
- ✓ Advise you on the completion of the Claim Form
- ✓ Submit the Claim Form to the Insurer on your behalf
- ✓ Provide advice to ensure you have received your full entitlements

## Why use an Insurance Adviser?

Here at **Doreen Insurance Solutions** we know the Insurance market. We know about new insurers, new insurance products and how to fine-tune insurance policies to suit the individual needs of our clients. Individual insurers are often restricted to the types of insurance policies they sell. They may not sell a product that is best for you. It's why we tailor your insurance program just for you. We can also assist with claims by helping prepare the paperwork and lodge your claim with the insurer. We also know who to talk to ensure your claim gets processed as quickly and effectively as possible.

## See how simple insurance can be.

**Doreen Insurance Solutions** is based in Doreen, Victoria.

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Contact Leigh Moulden for  
your insurance needs:

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